



LOFTON BENEFIT NEWS



2019/2020 PLAN YEAR

July 2020

KEEPING YOU INFORMED ON THE LATEST NEWS CONCERNING YOUR LOFTON BENEFITS.

Be sure to watch your mail, email and social media for other announcements from Lofton.

Open Enrollment is right around the corner. You will be able to enroll, drop or make changes to your benefits. Please make sure your email address on file with Lofton is correct, as information regarding benefits is often communicated via email and social media platforms. Also note, the renewal date will move from September 1, 2020 to October 1, 2020.

CANCERCARE



In addition to your UMR health plan benefit, Lofton offers a benefit specifically designed for a cancer diagnosis at no cost to you as an employee and covered family members participating on the Lofton sponsored health plan.

CancerCare is an enhanced benefit that provides access to a team of cancer experts to help guide you through care, as well as confirm that you are receiving the most effective treatment for your diagnosis. CancerCare provides access to national Centers of Excellence for complex surgeries, care and second opinions. CancerCare also provide assistance in finding financial and community support.

A cancer diagnosis can be frightening and financially devastating, this benefit can help relieve some of the stress related to treatment. If you would like additional information on this program, contact Benefits at 225-924-0200 or dl-benefits@loftonstaffing.com.

If you have a new or existing cancer diagnosis, please register today at CancerCAREprogram.net or 877-640-9610.

24/7 CALL-A-DOC*



Not feeling well? Why waste time in a waiting room when you can get quality health care quickly via a telephone or video consult in the convenience of your own home or office? Because the consultation is FREE, you will avoid costly urgent care or emergency room bills. Licensed physicians can treat many non-emergency conditions, such as rashes, pink eye, allergies and much more! Want to keep your primary care physician in the loop? With your consent, 24/7 Call A Doc will provide a record of your consultation to your PCP. Just ask!

Register online or by telephone. To register online, visit www.247calladoc.com/activation and click "Activate Your Account." Provide the required information, and you will be given a user name and temporary password (you will be prompted to change this temporary password after you login in for the first time). To register by phone, dial 1-844-DOC-24HR and a representative will assist you.

ALRIGHT (formerly Compass)

You have probably received communication via email from a company by the name of Alight, which is formerly Compass. Different name, same great services. An Alight Health Pro, can help you understand your benefits, locate providers, help resolve billing errors and assist with appointment scheduling. Alight can also help you save money on health care expenses by comparing prices and finding more cost effective options.

Get started today at MyHealthPro@alight.com or calling 800-513-1667.

SUPPORTLINC - EMPLOYEE ASSISTANCE PROGRAM (EAP)



Your emotional health is very important. The challenges of everyday life can be overwhelming sometimes and that is when Support Linc can help manage through difficult times. Counselors are available to confidentially discuss marriage and relationship problems, grief and loss, substance abuse, etc.

Whether you are a new parent, caregiver, selling your home or looking for legal advice, you're likely to need guidance and referrals to expert resources. Support Linc can also provide legal assistance, financial assistance and family assistance such as dependent care, auto repair pet care and home improvements. www.supportlinc.com or 888-881-5462.

COVID19

It is Lofton's priority to keep our employees and their families healthy. The best way to prevent the spread of COVID 19 is to avoid it! Do your part by practicing good hygiene at work and home:

- Regularly wash your hands for at least 20 seconds throughout the day with warm water and soap.
- Cover coughs and sneezes.
- Practice social distancing by keeping at six feet apart. A mask is recommended when distancing is not possible.
- Avoid touching your eyes, nose and mouth.
- Frequently clean and disinfect commonly used surfaces with household cleaning products or disinfectant wipes.

Still have questions? Contact Mary Dixon, Benefits Coordinator at benefits@loftonstaffing.com or 225-924-0200.

Visit us online @ www.loftonstaffing.com