



LOFTON BENEFIT NEWS



2023/2024 PLAN YEAR

July 2023

KEEPING YOU INFORMED ON THE LATEST NEWS CONCERNING YOUR LOFTON BENEFITS.
Be sure to watch your mail, email and social media for other announcements from Lofton.

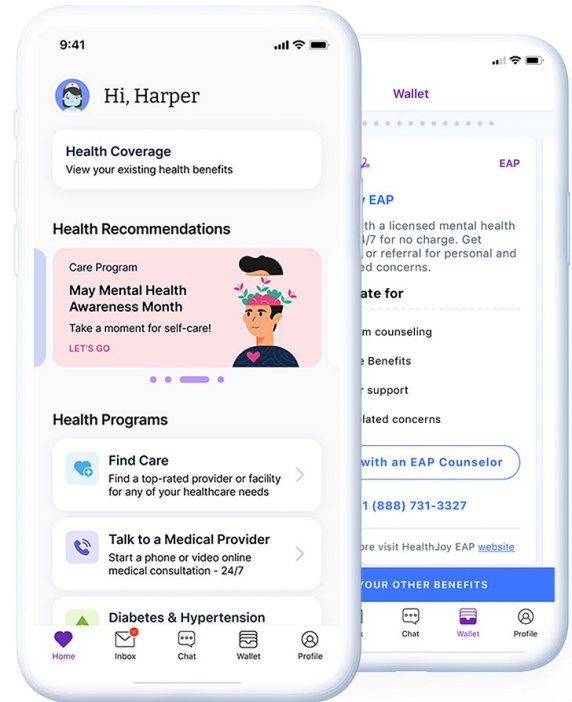
HEALTH JOY EMPLOYEE ASSISTANCE PROGRAM (EAP)

At some point in our lives, we can all use some help. HealthJoy EAP is a confidential resource that can help with life's challenges and demands with balancing home and work. Whether you are a new parent, a caregiver, selling your home, or looking for legal advice, you're likely to need guidance and referrals to expert resources.

- **Expert referrals and consultations:** Anxiety; Depression; Marriage and relationship problems; Grief and loss; Substance Abuse; Anger Management; Work-related pressures; and Stress.
- **Legal Assist:** Free phone or in-person legal consultation
- **Financial Assist:** Expert financial planning and consultation
- **Family Assist:** Consultation and referrals for everyday issues, such as dependent care, auto repair, pet care and home improvement.

The EAP benefit can be accessed via the HealthJoy App, web EAP.healthjoy.com or telephone 888-731-3EAP (3327).

Note: HealthJoy is only available to employees enrolled in one of the three major medical plans through Lofton.



* SOUTHERN SCRIPTS UPDATE *

Southern Scripts is now Liviniti. The Southern Scripts website, www.southernscripts.net will remain active at this time. Member information will retain Southern Scripts branding until later this year. This change will not affect member benefits, you will still present your UMR ID card at the pharmacy.

OPTUM BANK HEALTH SAVINGS ACCOUNT

Optum Financial will soon be issuing new health savings account (HSA) payment cards to employees participating in the health savings program. New enhanced HSA payment cards will have an updated look and a longer expiration date.

Cards will be mailed in several waves the first few weeks of July. Old HSA cards will be deactivated on July 27, 2023, or August 24, 2023, based on the new card mail date. You can expect an email notice letting you know that the new card is on the way, you will also receive emails explaining the change and how to activate.

One of the new enhancements includes enrollment in Mastercard's exclusive ID Theft Protection services at no additional cost. It includes early fraud detection, identify and credit monitoring alerts and 24/7 access to resolutions specialists. Be sure to activate your card right away to prevent payment disruptions.



* DIGITAL WALLET *

Add your HSA payment card to your digital wallet to help pay for health care items while you're on the go. With just a tap of your smartphone, you can easily pay for everything from copays to prescriptions.

Still have questions? Contact Mary Dixon, Benefits Coordinator at benefits@Lofton.jobs or 225-924-0200.

Visit us online @ Lofton.jobs