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LOFTON SECURITY SERVICE INC.

Lofton **Lofton**
ENERGY SERVICES MEDICAL SERVICES

Lofton
SAFETY SERVICES

Monthly Employee News

July 2017

Fireworks Safety

By: Steve Ham, Lofton Safety Services



Fireworks are synonymous with our celebration of Independence Day. Yet, fireworks injure over 9,000 people each year. Fireworks can be dangerous, causing serious burn and eye injuries. You can help prevent fireworks-related injuries and deaths. Here are some fireworks tips to help you

celebrate this Fourth of July safely:

- Don't buy or use illegal fireworks.
- Buy fireworks from reliable sellers.
- Use fireworks outdoors only.
- Never allow young children to play with or ignite fireworks.
- Always have adult supervision. Parents don't realize that young children suffer injuries from sparklers. Sparklers burn at temperatures of about 2,000 degrees, hot enough to melt some metals.
- Never place any part of your body directly over a fireworks device when lighting the fuse.
- Never make your own fireworks.
- Never try to re-light or pick up a "dud" firework.
- Never point or throw fireworks at other people.
- Don't use metal or glass containers to shoot fireworks.
- Keep a bucket of water handy at all times.
- Avoid shooting fireworks over houses, yards, or in areas where there is a fire/people hazard.
- Avoid drinking alcohol while using fireworks.
- Light only one firework at a time on smooth, flat surfaces, then move away quickly.
- Soak fireworks in water before disposing of them.
- Don't carry fireworks in your pocket.
- The shooter should wear eye, hand and ear protection.
- Keep pets indoors during fireworks. More pets are lost on Independence Day than any other day of the year.
- Be sure to clean up and dispose of any debris left on the ground.

Annual Open Enrollment

By: Mary Dixon, Benefits Coordinator

Lofton employees who have satisfied eligibility requirements will have the opportunity to take advantage of the open enrollment period. This is an excellent time to have a one-on-one conversation with a professional Benefits Counselor to ensure you receive the information necessary to make the best benefit choices for you and your family.

- Medical
- Dental
- Vision
- Whole Life
- Voluntary Life and AD&D
- Accident
- Critical Illness/Cancer
- Short-term Disability

Eligible employees will receive enrollment packets via U.S. mail prior to July 19th including benefit, rate and enrollment instructions. Employees currently participating will be able to make changes to current coverage(s).

Last Name Initial	Call-In Date
A - C	Wednesday, July 19 th
D - G	Thursday, July 20 th
H - L	Friday, July 21 st
M - P	Monday, July 24 th
Q - T	Tuesday, July 25 th
U - Z	Wednesday, July 26 th
OPEN TO ALL FOR CHANGES	Thursday, July 27 th

Call toll free at **844-632-5134** during your designated Call-In Date above to speak with a Benefits Counselor. Participation in the enrollment process is **MANDATORY**. All Lofton employees are required to Enroll or Waive the benefits.

844-632-5134
8:00 AM - 6:00 PM
DESIGNATED CALL-IN DATE

ALL LOFTON EMPLOYEES MUST CALL TO EITHER ENROLL, CHANGE OR WAIVE.

What's Happening This Month

July 4
Independence Day



The Lofton offices will be closed on Tuesday, July 4th in celebration of Independence Day.

When in the Course of human events, it becomes necessary for one people to dissolve the political bands which have connected them with another, and to assume among the powers of the earth, the separate and equal station to which the Laws of Nature and of Nature's God entitle them, a decent respect to the opinions of mankind requires that they should declare the causes which impel them to the separation. We hold these truths to be self-evident, that all men are created equal, that they are endowed by their Creator with certain unalienable Rights, that among these are Life, Liberty and the pursuit of Happiness.



Making Miracles

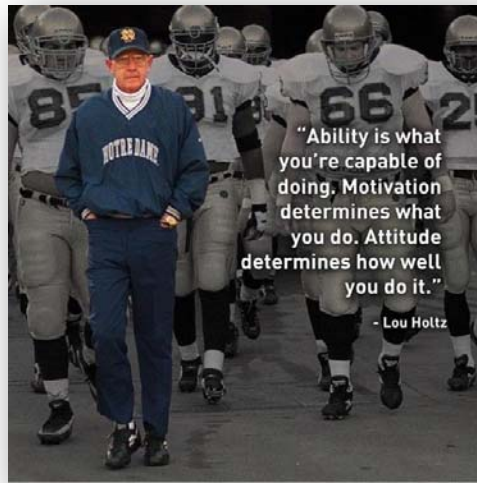
By: Glenda G. Lofton, Ph.D.

Like my mother before me, I tend to be a collector of things. Since it took me two years to go through her boxes of keepsakes and memorabilia, Tommy recently “suggested” that I might start going through my files and boxes as well. (I must confess I’ve done more looking and enjoying than discarding.) In one of the file drawers are copies of the articles I have written for this newsletter since 2000 as well as agendas for training sessions that I assisted with in the 1990’s. One that caught my eye was from February 10, 1996 conducted at the Lafayette Hilton for representatives of our five offices at that time in Baton Rouge, Lafayette, LaPlace, Gonzales and Lake Charles entitled, “Growing Stronger Together”. I, like the others there, received a certificate for participating in the training signed by Tommy with the slogan, “Individuals make a difference. A team makes a miracle!” (Yes, I still have it...and the transparencies from the session.)

To introduce the session, I quoted researchers in the field on characteristics of successful companies, the definition of a team, and characteristics of effective teams. (Back then, Tommy reminds me, I often used a lot of educational jargon, but, over time he has changed me with a simple KISS--Keep It Simple Sweetheart!)

1. Successful companies are characterized by a team approach where people, guided by a clearly defined value system, plan, problem-solve and work together toward common goals. Individual creativity and innovation is encouraged, and successes are celebrated.

2. Team is defined as a group of people, working together, toward common goals, with mutual respect and understanding of their role (fast break management, according to Tommy).



3. Effective teams are characterized by clearly defined goals; commitment to goals; two-way communication; involvement of all team members; use of individual talents; shared power where conflicts and various opinions are encouraged (Jay Babin loves this one); acceptance and trust; high problem-solving ability; and innovation.

Tommy, who believes in keeping things simple, had a much more concise description of an effective team. He and Bart had heard Lou Holtz, former football coach and analyst

known for his quick wit and ability to inspire others, speak to a company on the characteristics of successful teams, and had gotten a video copy to show the group. The following is a summary of Lou Holtz’s perspective on successful teams--on the football field and in the workplace:

A team is a group of people all committed to each other’s success. Success is predicated on how well we work together. There are three rules for developing teamwork:

1. Do what’s right.
2. Be committed to excellence.
3. Care!

There are three universal questions at the heart of any relationship (that Lofton fully endorses):

1. Can I trust you?
2. Do you want to be better?
3. Do you care?

The leader’s job is to get people to believe in themselves.

However we choose to explain it, “Success is a journey, not a destination,” and as Will Rogers often stated, “Even if you are on the right track, you will get run over if you just sit there.” Our choices as a team are “inaction vs. interaction” and “reaction vs. proaction.” Guided by a core system of beliefs, “Let’s keep making miracles.” When we help others, we’ve already helped ourselves.

Lofton Wins Best of Staffing Award



Once again, Lofton conducted a company-wide survey through Inavero, an independent 3rd party firm that conducts nationwide satisfaction surveys. Lofton Services, including Lofton Staffing, Lofton Security, Lofton Energy, and Lofton Medical Services received the Best of Staffing Diamond Award for winning the Best of Staffing award for the last five years in a row.

We are very proud to announce that Lofton received satisfaction scores of 9 or 10 from **78%** of our clients and **75%** of our talent (employees), doubling the industry average for satisfaction.

What we learned. At Lofton Services, we thrive on our relationships with our clients and our employees. Not only did we beat the industry average of 28%, but we have earned the Best of Staffing award for the past five years in a row! We know that our success is based on the talent (employees) we provide to our clients. We thank each of you for doing an outstanding job and representing Lofton at the highest level of service! We will continue to take steps to improve our service standards to our clients and to you...our employees.

Officer Kudos

There is nothing like getting a shout-out from our clients on our officers, but it’s even better to get one from the Louisiana State Board of Private Security Examiners on social media!

On June 23, a representative from the Louisiana State Board of Private Security Examiners made a point to tag Lofton on **Officer Ashley Templet** for her amazing performance while visiting a community park. You never know who you are going to see working a client site, so it’s a good idea to always do your best. Officer Templet did just that!

She, and many officers like her, are the reason Lofton earned the 2017 Best of Staffing Diamond Award. It’s one thing to say we have the best service in the industry...it’s another when you can **PROVE IT!** Congratulations, Ashley and all our Lofton employees for proving Lofton is the **BEST** in customer service!

